



Department of Medical Assistance Services
600 East Broad Street, Suite 1300
Richmond, Virginia 23219

www.dmas.state.va.us

MEDICAID PROVIDER MANUAL UPDATE

TO: All Home Health providers participating in the Virginia Medical Assistance Program, Managed Care Organizations providing services to Virginia Medicaid recipients, and all holders of the *Home Health* Medicaid Provider Manual

FROM: Patrick W. Finnerty, Director
Department of Medical Assistance Services

SUBJECT: Update to Second Edition of the *Home Health* Provider Manual

UPDATE: HH-02-03

DATE: 8/20/2003

The purpose of this memorandum is to notify you of the recent changes to Chapters IV, V, and VI of your provider manual. The attached table shows the changes to the manual. Please download the new pages to insert in your manual and retain the attached table.

The amendments to chapters IV and VI of the manual contain general revisions and provide new information regarding the DMAS preauthorization process and service limitations. Chapter IV also includes copies of the revised DMAS-351 and DMAS-361.

The amendments to Chapter V include changes relating to the new MMIS. Providers may begin use of the national billing codes for dates of service on or after June 20, 2003. Effective October 15, 2003, national billing codes must be used on all invoices. Claims submitted with local codes with dates of service after October 15, 2003, will be denied. A local/national billing code crosswalk is available on the DMAS website.

Please review these changes carefully.

ELIGIBILITY AND CLAIMS STATUS INFORMATION

DMAS offers a web-based Internet option to access information regarding Medicaid eligibility, claims status, check status, service limits, prior authorization, and pharmacy prescriber identification information. The website address to use to enroll for access to this system is <http://virginia.fhsc.com>.

COPIES OF MANUALS

DMAS publishes searchable and printable copies of its provider manuals and Medicaid memoranda on the Internet. Please visit the DMAS website at www.dmas.state.va.us. Refer to the Provider Column to find Medicaid and SLH provider manuals or click on "Medicaid Memos

to Providers” to see Medicaid memoranda. The Internet is the fastest way to receive provider information.

“HELPLINE”

The “HELPLINE” is available Monday through Friday from 8:30 a.m. to 4:30 p.m., except State holidays, to answer questions. The “HELPLINE” numbers are:

786-6273	Richmond area
1-800-552-8627	All other areas

Please remember that the “HELPLINE” is for provider use only.

Attachment (1)

HOME HEALTH MANUAL
REVISION CHART
August 20, 2003

SUMMARY OF REVISIONS

MANUAL SECTION	MATERIAL REVISED	NEW PAGE NUMBER(S)	REVISED PAGE(S)	REVISION DATE
Chapter IV	Chapter IV		Entire Chapter	8-31-03
Chapter V	Chapter V		Entire Chapter	8-31-03
Chapter VI	Chapter VI		Entire Chapter	8-31-03

FILING INSTRUCTIONS

MANUAL SECTION	DISCARD	INSERT	OTHER INSTRUCTIONS
Chapter IV	Chapter IV	New Chapter IV	
Chapter V	Chapter V	New Chapter V	
Chapter VI	Chapter VI	New Chapter VI	